

Letter from the Board

At Deloitte, we take sustainability very seriously, which is why we chose to produce our fourth Sustainability Report outlining our actions and goals. We are committed to communicating our targets and our progress in a clear and transparent manner. In this report, we outline where we are achieving our aims and where further work must be done.

Our commitment to being a responsible organisation is evident throughout the firm and includes not just the services we offer but also the mindset we try to instill among our employees and our clients.

As a professional services organisation, we have our biggest impact on society through the services we deliver to our clients. By acting responsibly and by providing clients with high-quality sustainability services, we believe we can enhance their transparency and performance as well as help them have a positive impact on society.



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Another component of Deloitte’s sustainability practices is our people’s contribution to society through the transfer of their knowledge and expertise. Our intellectual capital provides great benefit to society, including not-for-profit organisations and charities.

We are also aware of the impact our operations have on the natural world and we have set strict targets to minimise any potential damage. A key component of this is our goal to reduce our carbon emissions by 40% from our 2006/2007 levels by 2011.

The recent economic downturn has presented us with a variety of challenges, however we remain fully committed

to invest in responsible practices. Despite the turbulent times, we have not lost sight of our goal; to be a sustainable innovator and to lead in our areas of expertise.

Our sustainability efforts are a work in progress and we work hard to develop and improve our strategies to meet changing demands. By constantly evolving in this way, we feel we can find the best way to be a responsible corporate citizen.

The Executive Board:

Roger Dassen
Chief Executive Officer

Jan Dalhuisen
Chief Clients & Markets Officer

Cees de Boer
Chief Financial Officer / Chief Operations Officer

Jorrit Volkers
Chief People & Partner Officer