

In conversation with...

Gemeente Rotterdam

Organisational change is one of the most challenging processes an organisation can undertake. In conversation with Deloitte Partner Hans van Vliet and Board Member Jan Dalhuisen, Jeannette Baljeu, Arjan van Gils, Patrick Groothuis and Winfried Houtman from Gemeente Rotterdam describe some of the ingredients needed for a smooth transition.

Winfried Houtman, Arjan van Gils from Gemeente Rotterdam, Deloitte Board Member Jan Dalhuisen, Deloitte Partner Hans van Vliet and Patrick Groothuis from Gemeente Rotterdam

Working as one

Gemeente Rotterdam is the municipal body responsible for the economic and urban development of Rotterdam and the central organism that coordinates the city's various submunicipalities and service departments for its population of 600,000.

Deloitte provides a range of consulting and audit services to the city authorities. One of these is the implementation of a new relationship database management operating system, which is focused on assisting the authority with far-reaching structural changes to prepare the city's public services for the challenges of future expansion.

The new system will enable numerous efficiencies and cost savings to be achieved in the longer term. As part of these efforts, Gemeente Rotterdam is seeking to reorganise itself internally to become a more flexible organisation where there is good coordination between the city authorities and the various submunicipalities. It also aims to provide a more efficient service offering to the general public - one that will be largely accessible online.



Deloitte Board Member Jan Dalhuisen,
Council Member Jeannette Baljeu from Gemeente Rotterdam
and Deloitte Partner Hans van Vliet

