

Deloitte at a glance

Our mission

To deliver measurable value to our clients and our stakeholders through a global network of diverse professionals who bring unmatched depth and breadth of expertise.

Our vision

To be the Standard of Excellence in the markets in which we operate.



- Functions
- Industries
- Regions
- Risk & Reputation

Our integrated service offering

We are a high-quality player in the market, helping our clients provide reliable business reporting and working in an integrated way to deliver innovative, tailor-made solutions to our advisory clients. The Deloitte organisational structure is divided into four core functions that collaborate across specialist industry and market segments. We speak the language of our clients for we believe knowing the industry makes the difference, both in the private and in the public sector.

Audit

The Audit and Enterprise Risk Services professionals at Deloitte provide a range of audit and assurance services to assist clients in reliable reporting to their stakeholders, managing their risk and improving their performance; using our state-of-the-art tools, the assurance service quality and excellence that is implicit in the Deloitte brand and that the financial community and public expect.

Tax

With the help of our tax professionals, we keep our clients current on the latest changes that will impact business' tax strategies. That way, organisations can focus on business and new markets while we take care of all tax requirements. We advise companies on a broad range of inbound and outbound tax issues and offer innovative tax solutions that align with clients' overall business objectives. Our services cover local and cross-border compliance, planning and contact with authorities.

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Consulting

Consultants from Deloitte provide organisations with the full spectrum of services to help plan, grow and structure their business to address key issues such as strategy, technology and change management. We work closely with clients to improve business performance, drive shareholder value and create a competitive, sustainable advantage; from designing strategies to actual implementation.

Financial Advisory Services

Our professionals provide high-quality financial advice and execution, delivering integrated solutions to clients ranging from multinational companies and sovereign wealth funds to private equity, owner-managed businesses, creditors, shareholders and government institutions. We provide the broadest range of advisory services around mergers & acquisitions, restructuring and raising capital.

Highlights 2008/2009

Financial

We faced a difficult and testing time as the economic downturn accelerated. Revenues fell by 3.4% on a like-for-like basis adjusted for €14 million revenues of Audit businesses divested in 2008. At the same time profit margins declined significantly as the number of employees was higher than required for the volume of business. We took decisive action to offset the impact of the downturn and maintained a disciplined market approach. Notwithstanding these challenges we implemented our strategy to drive innovation, quality and talent in the market.

Operational

In addition to stronger market positions, we achieved increased recognition in the media and brand visibility in the market. We were recognised as best business partner of the Big 4 by InCompany500 and positioned ourselves as a thought leader in our areas of expertise. We also invested strategically in our people in our pursuit to become the standard of excellence through initiatives such as Mass Career Customisation and Performance Coaching.



Clients

We continued to strengthen our position in key industry areas with major new clients in the public and private sectors. Significant growth in the Financial Services and Local Government segments were successfully led by experienced partners offering strategic insights and a cross-functional approach. The Audit client portfolio also expanded in the year, while numerous initiatives were rolled out to assist the dynamic local SME sector.

Corporate market

- ABN AMRO
- De Nederlandsche Bank
- DSM
- Endemol
- Philips

Public sector

- Ministerie van Onderwijs, Cultuur en Wetenschap
- Ministerie van Volkshuisvesting Ruimtelijke Ordening en Milieubeheer
- Stichting Oosterschelde-ziekenhuizen / Stichting Ziekenhuis Walcheren
- Academisch ziekenhuis Maastricht

Mid market/SME

- Aevitae Group BV
- Centraal Boekhuis
- Paques
- Mercuri Urval International
- Bellagio

